

Privacy Policy

We are committed to ensuring your privacy is protected. This privacy policy sets out how we use any information that you give when using our web site.

Cookies

A cookie is a small text file that is saved on your computer or mobile device when you visit our site.

We use a cookie control system which, on your first visit to our site, will ask you to allow the use of cookies. We only use traffic log cookies to identify which pages visitors to our site are using. This helps us to monitor which pages you find useful and which you do not.

The cookie-related information in no way gives us access to your computer or any information about you.

You can choose to accept or decline cookies - your use of the web site will not be in any way affected. Information on deleting or controlling cookies is available at <https://www.aboutcookies.org/>

Data Protection

We are committed to ensuring that your information is secure, and is held in compliance with the General Data Protection Regulations 2018.

We do not gather any personal information via this web site. Should you choose to contact us via our contact details page, your information will be used only for the purposes of dealing with your enquiry.

We will not sell, distribute or lease your personal information to third parties.

We may need to send your contact details on to third party suppliers for ordering items e.g. Floral Tribute, Order of Service Sheets and Plaques. These companies and organisations are GDPR Compliant.

At times we may need to contact you to inform you of changes to funding arrangements for child and baby funerals or to inform you of functions that the Child Funeral Charity will be running e.g. Educational Seminars. If you wish to be contacted for this purpose, please indicate this on the application referral form

Social Media Platforms

Engagement on external social media platforms that we participate on are subject to the terms and conditions as well as the privacy policies held within each social media platform respectively. We will never ask for personal or sensitive information through these platforms.

Privacy Statement

The Child Funeral Charity collects data that is sent to them from professionals who refer cases for financial support and advice connected with child and baby funerals.

The data is used to process referrals and we may use third parties to assist in securing items for the child or baby's funeral at a reduced charge or free of charge. We may therefore send your email details to them for this purpose. We only use organisations and companies who comply with the GDPR. The data is held securely at our registered office for audit purposes and we do not sell or trade any data. The data is kept for period of seven years to meet financial regulations.

Any data kept electronically is kept secure on computers and other devices that are password protected and have automatic virus protection.

If you would like to know what PII details enquiries@childfuneralcharity.org.uk we hold on you or wish to be removed then please email enquiries@childfuneralcharity.org.uk.